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Dear Valued Travel Agents,

Please see PAL updates regarding the following:

- 1. PAL flights from July 01, 2020 onwards [July 18, 2020- UPDATE as of 8 AM]
- 2. Resumption of Flights Between Manila and Catarman
- 3. Reminder Check Travel Requirements

1.PAL FLIGHTS FROM JULY 01, 2020 ONWARDS

[July 18, 2020- UPDATE as of 8 AM]

To Our PAL Passengers:

Our flight schedules are highly subject to change for reasons beyond our control. We may have to cancel, add or adjust our planned flights, based on international and provincial entry restrictions as well as COVID testing/quarantine limitations at specific airports. Read more on this: https://www.facebook.com/notes/philippine-airlines/urgent-reminder-appeal-to-all-pal-passengers-on-scheduledpal-flights/10159376494488306/

Kindly check daily our social media accounts or our website www.philippineairlines.com to stay updated on the changing developments.

Here is the latest update on our scheduled flights for selected international and domestic routes:

International flights (effective from July 16)

Note: —Certain flights may be re-routed to land in **Cebu** or in **Clark i**nstead of Manila, due to limited COVID testing slots in Manila. If so, passengers will undergo testing and hotel quarantine at their gateway point in Cebu or Clark. PAL will arrange for transfer to Manila for those who receive negative test results, usually within 24 to 48 hours of testing.

Here is the latest update on our scheduled flights for selected international and domestic routes:

Manila-Los Angeles-Manila

3x a week (Wed / Fri / Sun)

Note: Flights on July 17, 19, 24 and 26 will operate as Los Angeles- Cebu.

Manila- San Francisco- Manila

2x a week (Wed/Sat) Notes: Flights on July 15, 22 and 29 will operate as San Francisco- Cebu.

Manila- New York

Once a week (Friday)

New York- Manila

Once a week (Saturday)



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Manila- Honolulu- Manila

Once a week (Monday)

Manila- Toronto- Manila

Once a week (Thursday)

Manila- Vancouver- Manila

2x a week (Tue/Sun)

Manila- Guam

Once a week (Saturday)

Guam- Manila

Once a week (Sunday)

Note: Flights on July 19 and 26 will operate as Guam-Cebu.

Manila- London (Heathrow)- Manila

Once a week (Thursday)

Note: Flights on July 16, 23 and 30 will operate as London-Clark.

Manila-Sydney

July 24

Sydney- Manila

July 25

Manila-Singapore

3 x a week (Mon / Wed / Sat)

Singapore- Manila

3 x a week (Mon / Wed / Sat)

Note: Flights on July 22 and 29 will operate as Singapore- Cebu.

Manila- Kuala Lumpur- Manila

Once a week (Sunday)

Note: Flights will operate as Kuala Lumpur- Cebu.

Manila- Jakarta

Once a week (Saturday) effective July 25

Jakarta- Manila

Once a week (Sunday) effective July 26

Bangkok- Manila

Once a week (Wednesday)



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Manila- Tokyo (Haneda)- Manila

2x a week (Wed/Sun)

Note: Flight on July 19 will operate as Tokyo (Haneda)- Cebu.

Manila- Tokyo (Narita)- Manila

2x a week (Tue/ Fri)

Note: Flights on July 17, 21, 24, 28 and 31 will operate as Tokyo (Narita)- Cebu.

Cebu- Tokyo (Narita)- Cebu

July 2

Manila- Fukuoka- Manila

Once a week (Sun)

Note: Flights on July 19 and 26 will operate as Fukuoka- Cebu.

Manila- Osaka (Kansai)- Manila

2x a week (Tue/Fri)

Note: Flights on July 17, 21, 24, 28 and 31 will operate as Osaka (Kansai)- Cebu.

Manila- Nagoya- Manila

2x a week (Wed/Sat)

Note: Flights on July 18, 22, 25 and 29 will operate as Nagoya- Cebu.

Manila- Hong Kong- Manila

2x a week (Tue/Fri)

Note: Flights on July 17, 24, and 31 will operate as Hong Kong- Cebu.

Manila-Taipei-Manila

Once a week (Wednesday)

Note: Flights on July 22 will operate as Taipei- Cebu while flight on July 29 will operate as Taipei- Clark.

Manila- Dubai- Manila

Once a week (Tuesday)

Note: Travelers to Dubai must obtain a COVID-19 negative certificate (PCR test results) no more than 96 hours before departure, to comply with requirements of Dubai authorities.

Manila- Dammam- Manila Once a week (Saturday)

Manila- Riyadh- Manila

Once a week (Saturday)



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Domestic flights (effective from July 16)

Note: We may have to cancel flights, add frequencies or adjust our planned schedules, based on evolving entry restrictions and requirements set by local government units (LGUs). PAL coordinates closely with all LGUs and complies with their approvals and conditions.

Manila- Basco- Manila July 16, and 31 Laoag- Manila 1x a week (Mon)

Manila- Legazpi- Manila 4x a week (Mon/ Wed/ Fri/ Sun)

Manila- Puerto Princesa- Manila 2x a week (Wed/ Sat)

Manila- Cebu- Manila 2x daily

Manila- Catarman- Manila 2x week (Mon/ Fri) effective July 17

Manila- Bacolod- Manila 2x a week (Mon/ Fri) effective July 17 Note: Sweeper flights coordinated with LGU

Iloilo- Manila

We will have occasional sweeper flights in coordination with the LGU.

Manila- Kalibo- Manila 2x a week (Fri/ Sun)

Manila-Roxas-Manila

Once a week (Monday) except July 20 Note: An additional flight is scheduled on July 24 (Friday).

Manila- Butuan- Manila 2x a week (Mon/ Fri) effective July 17

Manila- Cotabato- Manila 3x a week (Wed/ Fri/ Sun)

Manila- Cagayan de Oro- Manila 4x a week (Mon/ Wed/ Fri/ Sun)



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Manila-Dipolog- Manila

3x a week (Wed/ Fri/ Sun)

Manila- Davao- Manila

2x a week (Mon/Thu)

Note: Effective July 20, passengers traveling to Davao City are required to submit a negative COVID-19 RT-PCT test result, issued within 48 hours from date of departure, to comply with Davao local authorities.

Manila- General Santos- Manila

2x a week (Mon/Thu)

Manila- Ozamiz-Manila

3x a week (Mon/ Wed/ Fri) effective July 20

Manila- Pagadian- Manila

3x a week (Tue/ Thu/ Sun)

Manila- Zamboanga- Manila

2x a week (Mon/Thu)

Clark- Davao- Clark

1x a week (Fri)

Note: Effective July 20, passengers traveling to Davao City are required to submit a negative COVID-19 RT-PCT test result, issued within 48 hours from date of departure, to comply with Davao local authorities.

Cebu- Cagayan de Oro- Cebu

2x a week (Wed/Sun)

Cebu- Davao- Cebu

1x a week (Tue)

Note: Effective July 20, passengers traveling to Davao City are required to submit a negative COVID-19 RT-PCT test result, issued within 48 hours from date of departure, to comply with Davao local authorities.

We plan to increase the number of routes and flights in the coming weeks and months, if allowed by aviation authorities, global public health conditions and the travel environment.

Special reminders to all our passengers:

<u>For international travelers:</u> Please check the most updated travel regulations in the government website of your destination country, as well as your country of departure. These governmental regulations may change frequently and may have an impact on the status of your flight or your acceptance for boarding.



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For domestic travelers: Please check with the local government offices of both your origin point and your final destination on travel requirements, such as mandated documents or health certifications. These requirements differ from province to province, and are revised and updated constantly in line with the anti-COVID-19 arrangements of each locality. For more information, please see https://www.facebook.com/PhilippineAirlines/photos/a.10152117564360867/10158216177440867/?type=3&theater&rdc=1&rdr

MANILA (NAIA) Terminal Assignments

All our international flights from Manila will depart from NAIA Terminal 1. Arrivals will be at NAIA Terminal 2. Departure and arrival of all domestic flights will be at NAIA Terminal 2.

Flying Safely in the 'New Normal'

PAL is strictly implementing Fly Safe "new normal" practices to protect our passengers, in compliance with international health and safety protocols.

Please bring your own face masks or facial coverings and wear them at all times – at the airport and throughout your flight.

We encourage you to check-in online and arrive early at the airport to allocate extra time for new safety procedures—at least 3 hours prior to departure for domestic flights; and 4 hours prior to departure for international flights.

Our cabin crew would have undergone medical evaluation prior to their duty, and will be wearing full Personal Protective Equipment (PPE) for your protection on board the flight. A modified meal and snack service will be offered on board, using sealed packaging instead of traditional meals.

Don't worry about the cabin air --- all PAL aircraft are equipped with high-technology systems that continuously infuse fresh air across the cabin (cabin air is replaced every 2 to 3 minutes), as well as HEPA filters that trap viruses, bacteria and other contaminants with 99.9% efficiency. The onboard air creates a cleaner environment that is safer than most enclosed public spaces and comparable to hospital operating rooms.

For more information, please see here: https://www.facebook.com/117387315866/posts/10158075967145867 and https://www.philippineairlines.com/en/ph/home/covid-19/newnormalexperience.

GUIDELINES FOR AFFECTED PASSENGERS:

If your flight is cancelled, we wish to assure you that your current tickets are safe and remain valid. For details on your options, please see here: https://www.philippineairlines.com/en/aboutus/newsandevents/advisory-covid19-04apr-45.

SPECIAL REMINDER TO CHECK ON UPDATES:

This is a developing situation, and it is quite possible that our plans and schedules may change in response to evolving travel restrictions and quarantine limitations at arrival airports. Kindly check our website www.philippineairlines.com, or follow our social media accounts, so that you'll be updated the moment we release advisories on new developments.



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OUR THANKS AND APPRECIATION

Thank you for your understanding and support. Your health and safety will always be our top concern, and we wish you safe travels.

2. RESUMPTION OF FLIGHTS BETWEEN MANILA AND CATARMAN



We are pleased to announce the resumption of flights between Manila and Catarman, effective 15 until 31 July 2020 utilizing Q400NG.

	Flight	Route	Aircraft	Frequency	Flight Schedule		Remarks
	Number	Route	AllClaft		ETD	ETA	Nemarks
	PR2079	MNL-CRM	Q400	MO/ WE/ FR/ SU	0825H	1000H	From 15 to 31 July 2020
	PR2080	CRM-MNL	Q400		1020H	1150H	

3.REMINDER – CHECK TRAVEL REQUIREMENTS

We wish to remind our domestic and international passengers to check the latest travel requirements applicable to your destination city/country, as well as at your point of origin, as you prepare for your travel.

Travel requirements change from time to time. Here are some new regulations that took effect recently:

TRAVEL TO DAVAO - (Domestic Travel)

Passengers traveling to Davao City are required to submit a negative COVID-19 RT-PCT test result, issued within 48 hours from date of departure, before they could be allowed to board their flight bound for Davao. This new requirement from the Davao City local government takes effect on July 20, 2020.



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TRAVEL TO THE PHILIPPINES – (International flights from other countries)

Only the following are allowed to travel to the Philippines at present:

- Filipino citizens, including their spouses and children who may be foreign citizens (If the foreign citizen spouse is traveling alone, proof of marriage must be presented.) - Foreign diplomats and officials of international organizations accredited to the Philippines. - Uniformed personnel for official business, especially those transporting medical supplies, laboratory specimens, related to COVID-19, and other humanitarian assistance

(Note: These rules are expected to be revised on August 1, 2020 to allow some foreign citizens to enter under certain conditions. We shall update accordingly.)

TRAVEL TO THE PHILIPPINES - Testing and Quarantine Procedures for arrivals

The Philippine Government is implementing mandatory quarantine and testing procedures for all arriving passengers:

- Upon arrival, all passengers will undergo a swab test (RT PCR COVID-19 test) to be performed by trained government personnel - While awaiting test results, passengers must stay either in a government-designated mandatory quarantine facility or in an accredited quarantine hotel.

Payment for accommodation in a government-designated quarantine facility shall be shouldered by the traveler, except that the cost for Overseas Filipino workers (OFWs) shall be shouldered by the Overseas Workers Welfare Administration (for land-based OFWs) and by MARINA or the local manning agency (for sea-based OFWs). Travelers whose test results are negative will be allowed to go home. Travelers with positive test results will be transferred to a designated hospital for further medical management.

For more details and information on these new requirements and related concerns, you may call the government's One Stop Shop hotline number +63 9161019964.

As a general rule:

For international travelers: Please check the government website of your destination country, as well as your country of departure, for the latest updates. These governmental regulations may have an impact on the status of your flight or your acceptance for boarding.

For domestic travelers: Please check with the local government offices of both your origin and final destination points for travel requirements, such as mandated documents or health certifications. These requirements differ from province to province, and are revised constantly in line with the anti-COVID-19 arrangements of each locality. For more information, please see here: https://www.facebook.com/117387315866/posts/10158075967145867 and https://www.philippineairlines.com/en/ph/home/covid-19/newnormalexperience.

Your health and safety will always be our top concern, and we wish you safe travels.

Thank you.